



**bba**

The voice of banking  
& financial services

# Training Workshops January – May 2012

**British Bankers' Association**

Tel: +44 (0)20 7216 8816 Fax: +44 (0)20 7216 8894 Email: [training@bba.org.uk](mailto:training@bba.org.uk)



As the lead trade association for banking and financial services, we work closely with our members and the wider sector to offer training that meets the ever-changing needs and regulatory requirements of the industry. Our reputation is built on high standards and our core values of excellence, professionalism, integrity, trust and commitment shape everything that we do. With extensive insight and knowledge derived from our unique position at the heart of the industry, you can be sure that training with the BBA will enable you and your organisation to be fully prepared for the challenges that lie ahead.

As part of the BBA's training schedule, we will be running the following workshops focussing on areas including **financial crime, risk and compliance** between January and May 2012.

More information on all of our events can be found on our website: **[www.bba.org.uk/events-and-training](http://www.bba.org.uk/events-and-training)** or by contacting us using the details below.

# Training Workshops

## January 2012

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### Anti-Corruption Compliance Workshop

17 January 2012, 9.30am – 5pm (Registration: 9am)

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This practical, one-day workshop will guide you through the risks your organisation faces from corruption and enable you to design effective systems and controls to deal with these risks. Specifically, it will help ensure that you are in compliance with the Government's new Bribery Act so that you can protect your firm from regulatory enforcement.

#### This workshop will cover:

- Why firms need an anti-corruption compliance programme
- Reporting to the Serious Fraud Office: best practice and practical advice
- Designing an anti-corruption programme to mitigate the risks to your organisation

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: ACC12

CPD: ICA Members – 5 points

Facilitated by: Herbert Smith

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### Solvency II Workshop

23 January 2012, 9.30am – 5pm (Registration: 9am)

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This workshop has been designed to provide attendees with the knowledge and skills needed to understand what is different in the banking sector after the Solvency II Directive of the European Union. During the course you will receive unbiased, independent and strategic advice to enable you to make sensible and informed decisions regarding Solvency II implementation. This has proved invaluable to many organisations' internal decision making processes/strategies concerning Solvency.

#### This workshop will cover:

- The Solvency II Directive and the Basel III Accord: a comparative analysis
- Overview of similarities, differences and regulatory arbitrage challenges and opportunities
- The interaction of Solvency & Basel III for a bank, for a group, for a financial conglomerate and the disadvantages for solo entities
- The "Group Model" arbitrage: examples and case studies
- Luxembourg, Ireland, Malta: the differences in the implementation and the consequences for the other EEA countries

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: SOL12

CPD: ICA Members – 5 points

Facilitated by: Solvency II Training

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### Stress Testing and Scenario Analysis Workshop

30–31 January 2012, 9.30am – 5pm (Registration: 9am)

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This two-day workshop will provide practical advice on how to effectively develop, design, manage and measure a stress testing programme within an institution. Participants will develop a detailed understanding of the differences between stress testing and scenario analysis and learn how to design scenarios that are reasonable and actionable.

#### Key benefits of attending

- Understand the difference between stress and scenario testing and the benefits of each
- Learn how to develop reasonable tests and stress test reports
- Learn how to use stress testing and scenario analysis to inform capital adequacy and integration into the bank's ICAAP
- Effectively communicate results to management and the Board
- Explore the challenges in developing a stress testing programme including the challenges of developing reverse stress tests, data, correlations, and incorporating results into managing the bank

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BBA Member Fee: £699 + VAT

Non-Member Fee: £799 + VAT

Reference: ST12

CPD: ICA Members – 10 points

Facilitated by: Risk Management Association

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#### Venue Hire

Are you looking for a modern, convenient venue in the heart of the City? Pinders Hall can provide the perfect setting for a range of events, including conferences, training workshops, board meetings, receptions and gala dinners. For more details, or to arrange a visit, please contact **Sandra Dane** on **020 7216 8886** or **sandra.dane@bba.org.uk**

# Training Workshops

## February 2012

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### ARROW II Workshop

**3 February 2012, 9.30am – 1pm (Registration: 9am)**

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The FSA's ARROW visit is crucial to managing your firm's regulatory risk. Make sure you and your senior management are in a position to deal with the various issues surrounding the ARROW visit. This half-day workshop has been designed for those who have already attended the BBA's course on ARROW II and need a refresher, or those who have an upcoming ARROW II visit and need to know what they should urgently address before their first meeting with the FSA.

#### Attendees will leave this workshop with:

- An appreciation of how to handle an ARROW visit and the accompanying risk mitigation programme
- An understanding of firms' risks and how to demonstrate that they are being addressed
- A grasp of other techniques used to demonstrate to the FSA that your firm manages risk effectively

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BBA Member Fee: £225 + VAT

Non-Member Fee: £275 + VAT

Reference: ARR12

CPD: ICA Members – 2.5 points

Facilitated by: Peter Haines Compliance Consultancy Ltd

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### Human Factors in Risk Management

**7 February 2012, 9.30am – 5pm (Registration: 9am)**

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Human behaviour is now recognised as having been a major causal factor in the global financial crisis. This one-day workshop examines the ways in which human error can undermine procedure driven environments and cause losses in the financial services industry. Utilising a series of case studies, videos and simulations, this workshop will challenge attendees to consider the extent to which their organisation's risk management environment takes sufficient account of the human element.

#### Key benefits of attending:

- Understand the limitations of risk management systems and appreciate the importance of the human element
- Explore the direct link between human error and loss
- Gain insight into the importance of a healthy internal culture
- Identify human factor problems within your organisation and learn how to address them

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: HF12

CPD: ICA Members - 5 points

Facilitated by: Jersey International Business School

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### Introduction to Trade Finance

**7 February 2012, 9.30am – 5pm (Registration: 9am)**

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This one-day workshop examines shipping documentation and the associated risk factors. It will explore the correct usage of the relevant banking products, and the impact they might have on a customer's trade finance needs.

#### Topics to be covered include:

- Risk factors in international trade
- International shipping documentation
- Financing in low-risk areas
- Assessing trade facility needs
- Bank guarantee activity

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: TF12

CPD: ICA Members – 5 points

Facilitated by: Gransden Training & Consultancy

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### Money Laundering Induction Workshop

**16 February 2012, 9.30am – 5pm (Registration: 9am)**

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This workshop is designed for recently appointed MLROs and nominated officers. Through the course of the day, you will be guided through the key responsibilities of the role and the regulatory and legal framework it sits within.

#### Widely recognised for its practical approach, this essential primer will cover:

- Implementing effective risk-based activity monitoring
- Establishing a risk-based due diligence regime
- Managing the total anti-money laundering process

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: ML12

CPD: ICA Members – 5 points

Facilitated by: MHA

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# Training Workshops

## February – March 2012

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### Regulatory Update for Senior Management

24 February 2012, 9.30am – 1pm (Registration: 9am)

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Given recent market turbulence, the collapse of a number of household names in the world of financial services and the knowledge that many key controls within banks were seen to be insufficient, it is now even more crucial for senior managers to be aware of their regulatory responsibilities. This half-day workshop is a refresher course to update you on the FSA's latest thinking towards senior management, non-executive directors and the regulatory approach.

#### Key benefits of attending:

- Understand the role of senior management and what the FSA expects of your firm
- Gain an appreciation of the shift in responsibility of a senior manager and the implications involved
- Obtain a toolkit of things to do and issues to address in order to persuade the FSA that you are running your firm appropriately

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BBA Member Fee: £225 + VAT

Non-Member Fee: £275 + VAT

Reference: SM12

CPD: ICA Members – 2.5 points

Facilitated by: Peter Haines Compliance Consultancy Ltd

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#### CPD

CPD is an essential part of industry training, and we currently work with the International Compliance Association to offer their members CPD points when attending our training events. Many professional bodies will grant members permission to claim points/time towards their CPD requirements through attending relevant industry conferences and training, so please contact your membership organisation for further details.

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### SARs and Court Orders Masterclass

27 February 2012, 9.30am – 5pm (Registration: 9am)

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This masterclass has been designed for MLROs and compliance professionals. Firms need to ensure they are compliant with their Suspicious Activity Reporting (SAR) obligations and the raft of orders now served on financial institutions.

#### Learning objectives:

- Acquire a practical take on complying with FSA, law enforcement and legal requirements for reporting to SOCA
- Develop a response to court orders in pursuit of both criminal and civil proceedings
- Manage tensions with customer confidentiality and preventing tipping-off
- Responding to and meeting increasing corporate governance requirements

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: SAR12

CPD: ICA Members – 5 points

Facilitated by: DB Risk and Compliance Services

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### Introduction to Operational Risk Workshop

5–6 March 2012, 9.30am – 5pm (Registration: 9am)

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An essential part of effective management of operational risk is understanding how operational risk manifests itself in firms. But how do you approach capturing and using information on your firm's operational risk experience? This two-day workshop will help corporate-level and division-level operational risk managers design and implement effective programmes for collecting, analysing and using information on operational risk experience in their firms.

#### Key benefits of attending:

- Understand that operational risk experience is broader than just operational risk losses
- Learn to clearly articulate how operational risk experience fits into the operational risk management framework
- Establish a strategy for implementing an operational risk experience programme in your firm
- Define operational risk experience in terms that are relevant for your firm

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BBA Member Fee: £699 + VAT

Non-Member Fee: £799 + VAT

Reference: OR12

CPD: ICA Members – 10 points

Facilitated by: Risk Management Association

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# Training Workshops

## March 2012

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### Corporate Governance in FSA Regulated Firms

9 March 2012, 9.30am – 5pm (Registration: 9am)

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This one-day workshop is designed to keep regulated firms up-to-date with the latest trends in governance and with the FSA's strong expectations.

**Participants will leave this workshop with an understanding of:**

- The need for an effective and robust corporate governance framework
- The FSA's expectations of firms
- The key components which make up an effective system of governance

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: CG12

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CPD: ICA Members - 5 points

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Facilitated by: Peter Haines Compliance Consultancy Ltd

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### Professional Qualifications

The BBA works with leading training providers to offer accredited, professional qualifications in financial crime, AML, regulatory risk, trade finance and retail banking. For more information, please visit [www.bba.org.uk/events-and-training](http://www.bba.org.uk/events-and-training)

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### Enterprise Risk Management

14 March 2012, 9.30am – 5pm (Registration: 9am)

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This one-day workshop will introduce participants to enterprise risk management, its major features, risk assessments, risk management and implementation under the key regulations. The course is intended for those new to ERM who will play a role in the implementation of ERM within their firm.

**Key features include:**

- Enterprise risk management and why banks adopt a holistic approach
- Assessing the five key risks
- Adding risks across risk types
- The ERM process
- The challenges of implementing ERM and the frameworks banks adopt

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: ERM12

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CPD: ICA Members - 5 points

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Facilitated by: GARP

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### Retail Banking Excellence

20–21 March 2012, 9.30am – 5pm (Registration: 9am)

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This advanced level two-day workshop will provide delegates with a focus on retail banking at both strategic and operational levels. Experienced bankers can update their skills and gain a better and more detailed understanding of the changing banking business, the current economic climate and the recent regulatory and market challenges including:

- The future of retail banking
- The methodology and strategy underlining deposit taking
- The principles and control of lending
- Client relationship management skills
- The management of risk
- Capital requirements and regulatory requirements

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BBA Member Fee: £699 + VAT

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Non-Member Fee: £799 + VAT

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Reference: RB12

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CPD: ICA Members - 10 points

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Facilitated by: GARP

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# Training Workshops

## March 2012

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### Basel III Workshop

**21 March 2012, 9.30am – 5pm (Registration: 9am)**

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This workshop aims to provide participants with a thorough understanding of Basel III and other key regulatory developments and the implications for financial institutions. By the end of this course, participants will be able to understand Basel III / Vickers / Dodd-Frank / Swiss Finish and recognise the impacts from these regulatory developments.

#### Issues to be addressed:

- The new regulatory requirements
- Capital ratios and targets: the increased capital requirements
- Risk mitigation: margining and collateralisation
- Liquidity framework: impacts of the new regulatory requirements
- Enterprise risk and capital management

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: BAS12

CPD: ICA Members – 5 points

Facilitated by: Risk Management Association

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### Compliance Induction Workshop

**22 March 2012, 9.30am – 5pm (Registration: 9am)**

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This workshop is an essential primer for anyone who has recently joined a compliance department or is thinking of doing so. Practical and interactive, it will provide a comprehensive introduction to the compliance role and explain its importance within the setting of a financial institution. The key responsibilities of the role will be examined and compliance will be looked at within the context of other risk control functions.

#### Key benefits of attending:

- Understand the role of compliance in modern financial services businesses
- Improve and enhance your knowledge of the compliance role
- Learn where the compliance function sits in relation to other risk control functions
- Gain a deeper awareness of the rationale behind different compliance functions
- Identify the key responsibilities of the compliance function and how to discharge them

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: CI12

CPD: ICA Members - 5 points

Facilitated by: Jersey International Business School

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### AML Case Studies

**23 March 2012, 9.30am – 5pm (Registration: 9am)**

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This one-day workshop is devoted to the examination of real money laundering case studies drawn from the personal experience of two experts in financial crime and asset recovery. It will challenge aspects of money laundering theory by examining in detail how organisations in financial services have been abused by money launderers in the recent past.

#### Key benefits of attending:

- Examine the elements of a criminal money laundering prosecution
- Hear about real case studies relating to corruption, fraud and the abuse of bank accounts
- Understand complex money laundering theory through real-life examples

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BBA Member Fee: £399 + VAT

Non-Member Fee: £499 + VAT

Reference: AML12

CPD: ICA Members – 5 points

Facilitated by: Peter Haines Compliance Consultancy

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### Market Abuse Workshop

**30 March 2012, 9.30am – 1pm (Registration: 9am)**

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With all of the noise around bonuses, capital, liquidity and the stability of the banking sector, it is easy to forget that one of the FSA's statutory objectives is to promote efficient, orderly and fair markets. That is, of course, until you read the various enforcement notices and press releases about individuals being arrested and charged for insider dealing or other forms of market abuse. Hardly a week goes by without such an announcement.

#### This half-day workshop will cover:

- What is market abuse?
- An outline of the definitions in FSMA and the Code of Market Conduct
- Insider dealing case studies
- How market abuse manifests itself in different types of products
- Steps that can be taken to prevent market abuse occurring

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BBA Member Fee: £225 + VAT

Non-Member Fee: £275 + VAT

Reference: MA12

CPD: ICA Members – 2.5 points

Facilitated by: Peter Haines Compliance Consultancy Ltd

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# Training Workshops

## April 2012

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### MLRO Masterclass

17 April 2012, 9.30am – 5pm (Registration: 9am)

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Counter-proliferation finance, international sanctions and bribery and corruption are putting ever-higher premiums on getting Customer Due Diligence (CDD) right and keeping it that way. This one-day workshop will include open discussions, case studies and examples to provide insight into the optimum use of scarce resources and applying the risk-based approach to maximum benefit.

#### Topics to be covered include:

- Lessons for on-going CDD and staff training
- AML hotspots including the higher risk-themed review, PEPs and sanctions
- The impact of austerity, regulation and reporting
- Governance: requirements and responses

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: MM12

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CPD: ICA Members – 5 points

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Facilitated by: DB Risk and Compliance Services

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### Introduction to Liquidity Risk Management

18 April 2012, 9.30am – 5pm (Registration: 9am)

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A one-day workshop for bank, investment firm and building society managers and staff who are relatively new to, or have limited experience of, the subject of liquidity risk and its management. This workshop will explain the many dimensions of liquidity risk that need to be understood by those entering into positions of responsibility for the subject.

#### Topics to be covered:

- The nature of liquidity risk, liquidity and its cost
- Key risk drivers and sources of liquidity
- Inter-relationship of liquidity with other balance sheet components
- Measuring and transfer pricing the cost of liquidity
- Governance and management organisation and responsibilities
- Assessing survival horizons under alternative scenarios and defining risk appetite

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: LIQ12

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CPD: ICA Members – 5 points

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Facilitated by: Phil Leverick

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### E-Learning

Through a partnership with Unicorn Training, the BBA has offered e-learning courses to over 100,000 individuals since our e-learning portal launched in 2001. A range of courses, pertinent to the industry are available, including training on BCOBS and the PSRs, Anti-Money Laundering and Financial Crime Prevention. Visit [bbae-learning.com](http://bbae-learning.com) to find out more.

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### Training, Competence and Culture

20 April 2012, 9.30am – 1pm (Registration: 9am)

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Since the financial crisis, the FSA has put a lot of effort into prudential issues such as capital adequacy and liquidity. Remuneration policy has also been an area of considerable focus. More recently, however, these initiatives have been supplemented by a focus on training, competence, ethics and culture. This half-day workshop will explore the FSA's competence and approved persons requirements, ensuring your firm provides robust training and promotes ethical behaviour.

#### Participants will leave this workshop with an understanding of:

- The regulator's requirements for training and competence
- How to ensure that the right people take responsibility
- How to design an effective system to ensure both initial and ongoing competence

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BBA Member Fee: £225 + VAT

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Non-Member Fee: £275 + VAT

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Reference: TCC12

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CPD: ICA Members - 2.5 points

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Facilitated by: Peter Haines Compliance Consultancy Ltd

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# Training Workshops

## April – May 2012

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### Dealing with Sanctions Regimes

30 April 2012, 9.30am – 5pm (Registration: 9am)

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This one-day workshop will cover all of the regulatory expectations now on firms and provide practical advice and guidance on preventing sanctions violations. The extraterritorial reach of US authorities is expanding and firms, even those without a US presence, face considerable risks for ignoring US sanctions.

#### Topics will include:

- The FSA's role and expectations
- Sanctions legislation and legal background
- Roles of EU and UK government departments
- Terrorism, proliferation finance and the sanctions lists
- Politically Exposed Persons (PEPs)

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: SANC12

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CPD: ICA Members - 5 points

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Facilitated by: DB Risk and Compliance Services

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### Health-Checking your AML and Financial Crime Regime

23 May 2012, 9.30am – 5pm (Registration: 9am)

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This programme is in tune with the outcomes-focused, tighter and more intrusive FSA regulatory framework. It will equip you with the tools to survive an FSA ARROW or themed review of your financial crime systems and controls. Firms must ensure they can demonstrate a reasonable and proportionate approach.

#### The workshop will cover:

- Links to operational risk, your ICAAP and SREP
- New dimensions to money-laundering and financial crime
- Enhanced due diligence in an age of sanctions, corruption and fraud
- Achieving a holistic approach to financial crime

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: HC12

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CPD: ICA Members - 5 points

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Facilitated by: DB Risk and Compliance Services

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### Advanced Liquidity Risk Management

24 May 2012, 9.30am – 5pm (Registration: 9am)

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This one-day course presented by Moorad Choudhry, Head of Business Treasury at RBS, will provide business best-practice tools and techniques for bank liquidity risk management. Aimed at senior or experienced treasury and finance practitioners, it is an advanced-level workshop that covers the complete spectrum from governance and policy to risk measurement and stress testing. Delegates should leave with a more complete understanding of leading edge liquidity risk practice.

#### Key features

- Measuring liquidity risk: liquidity metrics
- Liquidity strategy: bank policy and risk appetite
- Stress testing, scenario analysis and planning for failure
- Funds transfer pricing
- The yield curve and internal curve setting
- Bank regulations, Basel III and the new liquidity paradigm

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: ALIQ12

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CPD: ICA Members - 5 points

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Facilitated by: Moorad Choudhry, RBS

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### Money Laundering Induction Workshop

30 May 2012, 9.30am – 5pm (Registration: 9am)

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This workshop is designed for recently appointed MLROs and nominated officers. Through the course of the day, you will be guided through the key responsibilities of the role and the regulatory and legal framework it sits within.

#### Widely recognised for its practical approach, this essential primer will cover:

- Implementing effective risk-based activity monitoring
- Establishing a risk-based due diligence regime
- Managing the total anti-money laundering process

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BBA Member Fee: £399 + VAT

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Non-Member Fee: £499 + VAT

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Reference: ML212

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CPD: ICA Members - 5 points

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Facilitated by: MHA

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#### Bespoke Training

For an informal discussion on your individual or organisational training requirements, or to give feedback on our workshop topics, please contact **Ruth Gibbons** on **020 7216 8843** or **ruth.gibbons@bba.org.uk**

# Training Workshops Registration Form

## Delegate Details

Name .....Mr/Mrs/Miss/Ms  
Position .....  
Email .....  
Organisation .....  
Address .....  
City .....Postcode .....  
Telephone .....Fax .....  
Special Needs/Dietary Requirements .....  
.....  
Course Name(s) and Date(s) .....  
.....  
.....  
Total Cost .....

## Delegate Details

Name .....Mr/Mrs/Miss/Ms  
Position .....  
Email .....  
Organisation .....  
Address .....  
City .....Postcode .....  
Telephone .....Fax .....  
Special Needs/Dietary Requirements .....  
.....  
Course Name(s) and Date(s) .....  
.....  
.....  
Total Cost .....

## Delegate Details

Name .....Mr/Mrs/Miss/Ms  
Position .....  
Email .....  
Organisation .....  
Address .....  
City .....Postcode .....  
Telephone .....Fax .....  
Special Needs/Dietary Requirements .....  
.....  
Course Name(s) and Date(s) .....  
.....  
.....  
Total Cost .....

## Payment

I enclose a cheque for £\_\_\_\_\_ made payable to BBA Enterprises Ltd  
 I enclose my credit card details below  
I wish to pay by  Visa  MasterCard  Switch /Maestro  Eurocard  Amex  
 BACS payment – Please send a BACS remittance together with a copy of this registration form

### Credit Card Details

Cardholder's name .....  
Card number .....  
Issue number (Switch/Maestro/Visa Debit only) .....  
Expiry date .....  
Card security code (last 3 digits on signature strip) .....  
Billing address .....  
.....  
Total amount to be debited .....  
Cardholder's signature .....

### BACS Details

Account name: **BBA Enterprises Ltd**  
Bank: **Coutts & Co, 440 Strand, London WC2R 0QS**  
Account: **05792258** Sort code: **18-00-02**  
IBAN: **GB61COUT18000205792258**  
IBANBIC: **COUTGB22**  
Bank .....  
Delegate's name .....  
Total amount paid .....

Please use the reference quoted for each workshop (e.g. TF12, for Introduction to Trade Finance) and delegate surname when paying BBA Enterprises Ltd through BACS. Bookings will not be processed until the Conference Unit has received a remittance advice and a completed registration form.

**I have read and understood the terms and conditions of booking outlined in this flyer and confirm my acceptance**

Signed .....Dated .....

### Data Protection

The personal data you provide will be processed in accordance with the Data Protection Act 1998 by BBA or BBA Enterprises Ltd and used for membership purposes and to provide you with details of events, publications and training opportunities by post or email.

Please read the following carefully and select the option(s) that are most suitable to you:

- If you do not wish to receive this information by post, please tick the box.  
 In line with the Privacy and Electronic Communications (EC Directive) Regulations 2003, if you would rather not receive such information by email, please tick the box.  
 If you do not wish to be marketed by joint venture organisations from information supplied by the BBA or BBAE, please tick the box.

## Fees

BBA Members		Non-Members	
<b>Half-Day Workshop</b> Total	<b>£225 + £45.00 VAT</b> £270.00 per delegate	<b>Half-Day Workshop</b> Total	<b>£275 + £55.00 VAT</b> £330.00 per delegate
<b>Full-Day Workshop</b> Total	<b>£399 + £79.80 VAT</b> £478.80 per delegate	<b>Full-Day Workshop</b> Total	<b>£499 + £99.80 VAT</b> £598.80 per delegate
<b>Two-Day Workshop</b> Total	<b>£699 + £139.80 VAT</b> £838.80 per delegate	<b>Two-Day Workshop</b> Total	<b>£799 + £159.80 VAT</b> £958.80 per delegate

## Workshops

### Anti-Corruption Compliance Workshop, 17 January 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Solvency II Workshop, 23 January 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Stress Testing and Scenario Analysis Workshop, 30 – 31 January 2012

BBA Member Fee: £699 + VAT Non-Member Fee: £799 + VAT

### ARROW II Workshop, 3 February 2012

BBA Member Fee: £225 + VAT Non-Member Fee: £275 + VAT

### Human Factors in Risk Management, 7 February 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Introduction to Trade Finance, 7 February 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Money Laundering Induction Workshop, 16 February 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Regulatory Update for Senior Management, 24 February 2012

BBA Member Fee: £225 + VAT Non-Member Fee: £275 + VAT

### SARs and Court Orders Masterclass, 27 February 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Introduction to Operational Risk Workshop, 5–6 March 2012

BBA Member Fee: £699 + VAT Non-Member Fee: £799 + VAT

### Corporate Governance in FSA Regulated Firms, 9 March 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Enterprise Risk Management, 14 March 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Retail Banking Excellence, 20–21 March 2012

BBA Member Fee: £699 + VAT Non-Member Fee: 799 + VAT

### Basel III Workshop, 21 March 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Compliance Induction Workshop, 22 March 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### AML Case Studies, 23 March 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Market Abuse Workshop, 30 March 2012

BBA Member Fee: £225 + VAT Non-Member Fee: £275 + VAT

### MLRO Masterclass, 17 April 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Introduction to Liquidity Risk Management, 18 April 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Training, Competence and Culture, 20 April 2012

BBA Member Fee: £225 + VAT Non-Member Fee: £275 + VAT

### Dealing with Sanctions Regimes, 30 April 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Health-Checking your AML and Financial Crime Regime, 23 May 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Advanced Liquidity Risk Workshop, 24 May 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

### Money Laundering Induction Workshop, 30 May 2012

BBA Member Fee: £399 + VAT Non-Member Fee: £499 + VAT

Registration fee includes lunch, refreshments and documentation and is payable in advance of the event.

## Booking Terms and Conditions

1. ALL event registrations must be made in writing and accompanied by full payment to guarantee a place. If your accounts department will be sending payment separately, please initially fax a copy of your completed registration form and state 'payment to follow'.
2. Membership of the British Bankers' Association is on a corporate basis, therefore, if your employer is a member, so are you.
3. All cancellations made 14 days or more prior to the event will incur an administration charge of £35 plus VAT. If a cancellation notice is received within 14 days of an event, no refunds will be made. In such cases, registration cannot be transferred to other events, however substitute names can be provided.
4. Confirmation. Please supply an email address on your registration form as your booking confirmation and joining instructions will be emailed to you within 48 hours of the BBA receiving your booking. The BBA must receive full payment before a booking confirmation will be sent. If you do not receive your booking confirmation within the stated timeframes, please contact the conference administrator.
5. In certain circumstances, the BBA reserves the right to change the programme without prior notification.
6. Delegate places cannot be shared.
7. It is the policy of the BBA not to issue invoices for event bookings. We will, however, issue a VAT receipt with the event confirmation.

## How to Register

### Mail

Complete and mail the registration form to:  
Vanessa Palmer, Training Team, British Bankers' Association, Pinners Hall,  
105-108 Old Broad Street, London EC2N 1EX

### Fax

Complete and fax the registration form to **+44 (0) 20 7216 8894**.

### Book Online

Visit [www.bba.org.uk/events-and-training](http://www.bba.org.uk/events-and-training), choose the event you wish to attend and select the **online booking form** link.

### Phone

Telephone Vanessa Palmer on **+44 (0) 20 7216 8816** with credit card details to book your place.



## Booking Information

### **Venue**

British Bankers' Association  
Pinnars Hall  
105-108 Old Broad Street  
London  
EC2N 1EX

### **Enquiries**

Tel: +44 (0) 20 7216 8816  
or email: [training@bba.org.uk](mailto:training@bba.org.uk)